



HEALTH MATTERS

New Telephone System

Our new telephone system was installed at the end of July doubling our phone capacity and improving our service to patients. While sourcing a new system had been prompted by feedback from our PPG Annual Patient Survey, Covid-19 accelerated the need for a system which could handle potentially all our clinicians being able to dial out at the same time to conduct phone consultations. Let us know what you think!

Flu Season 2020-21

Flu clinics for the **Over 65s** will start in **early September**, ideally over one or two weekends to minimise footfall in the surgery during the week. Clinics will be socially-distanced and patients are kindly requested to come 'jab-ready!', ie to ensure your time in the surgery is as brief as possible, please arrive on-time and wear a sleeveless or loose-fitting top - and a face-covering, unless exempted. Thank you!

Please look out online or ring the surgery nearer the time for more information.

Flu clinics for eligible adult patients who are **Under 65** are being planned for **early October**. Arrangements for **child** flu jabs will be advised separately.

PLEASE do not attend the surgery without an appointment

To slow down the spread of Covid-19, we have worked to reduce the number of people coming into the practice by using online triage (Doctorlink), telephone appointments and video consultations - thank you for adapting so quickly to our new ways of working.

Our top priority is, and has always been, to keep you and our staff safe while ensuring you get the care you need. This is why we ask you to continue what you have been doing to access our services. Please call the practice or go to our practice website. You can speak to a GP or nurse over the phone, email or have a video consultation. If a doctor or nurse does need to see you in person or you need a blood test etc then you will be given an appointment to attend the practice.

BLOOD PRESSURE HOME READINGS

A blood pressure test is a simple way of checking if your blood pressure is too high or too low. Annually many of our patients would be invited to the surgery to have a blood pressure test. During the current circumstances, we would like to encourage patients with home blood pressure machines to advise the surgery of their readings via a note, Systmonline or email to

wccg.northlandsbp@nhs.net

North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Opening Times:

Visit the Surgery Monday - Friday:

8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am - 12.30pm

2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr R Leach MA BM BCh MRCGP DRCOG

Dr E Tully MB BCh BAO DFRSH MRCGP

Dr N Ware MB BS BSc DRCOG MRCGP

Dr J Dalton BM MRCGP DFRSH DCH

Dr N Abel BM BS MRCGP

Dr E Simons MB ChB DFFP

Dr T Chambers BSc MBChB DRCOG

Dr L Beynon BM DCH DRCOG DFFP

MRCGP

Dr T Liva MD DFRSH DRCOG MRCGP

Trainees:

Dr L Ferro MB BS

Dr D Jayaweera MB BS

Our Nurse Practitioners:

Advanced Nurse Practitioner Anita Peake

Nurse Practitioner Emily Davies

Our Practice Pharmacist:

Zoë Pearce MRPharmS

Our Mental Health

Practitioner:

Esther Slee-Swanson





**No one should
feel unsafe in
their own home –**

**If you're a victim of
domestic abuse help
is available 24/7**

Splitz – **01225 775276** (weekdays)

Swindon Domestic Abuse

Support Service – out of hours call

01793 610 610

#STOPABUSE



Wiltshire and Swindon

pcc

Wiltshire Council